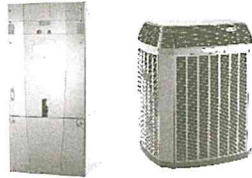




CACO58522

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## Energy Savings Planned Maintenance Agreement



It's all about  
... prevention and savings.

We tune-up your HVAC system in the fall and spring so that your heating and cooling system performs to its full potential to help maximize energy savings and your comfort.

Yes, please sign me up!  New Customer  Renewal

### Tune Up Benefits:

- Lower Utility Bills.
- Extended Equipment Life.
- Means fewer repairs or breakdowns.
- Improve system reliability.
- Increase capacity.
- Bringing peace of mind to you and your family.
- Emergency service during normal working hours.
- 10% off parts from our original price.

### Precision Tune-Up Procedure Includes:

#### Cooling

- Coils will be cleaned and inspected (Indoor coil cleaned if accessible)
- Fans will be inspected.
- Refrigerant checked for proper charge.
- Ductwork will be inspected for leaks.
- Thermostats will be tested and calibrated.
- Motor and bearings will be lubricated.
- Controls and safeties will be tested.
- Drains will be cleared and checked.
- Wiring and electrical components will be checked & tested.
- Temperatures & pressures will be adjusted.
- Apply protective coating to the outdoor unit.
- 10% Off Filters

#### Heating

- Burner Assembly - Inspect and adjust.
- Ignition Assembly - tested.
- Heat Exchanger - Inspect and clean if accessible.
- Test for carbon monoxide.
- Monitor flue pipe emissions.
- Assure operating sequence.
- Test all safety controls.

Customer	Location
Name:	Name:
Street Address	Street Address
City:	City:
Home Phone:	Home Phone:
Work Phone:	Work Phone:
Cellular:	Cellular:
Email:	Email:

Equipment Location	Brand	Year	Model #	Serial #
Filter Sizes				

Service to be performed (circle Months)							Year					
Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	

Investment Plans
2 Time Maintenance Plan (\$180.00 for 1 system) (\$170.00 for each additional unit)

Investment: \$ \_\_\_\_\_ Investment: \$ \_\_\_\_\_

No of Tune ups: \_\_\_\_\_ No of Tune ups: \_\_\_\_\_

### Payment Options

Cash  Check  Credit Card  
 Master Card  Visa  Amex  Discover

Check #: \_\_\_\_\_ Date: \_\_\_\_\_

Acct # \_\_\_\_\_

Exp. Date: \_\_\_\_\_ Auth. Code: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

Authorization Signature: \_\_\_\_\_

Customer understands that their payment for this agreement is made in advance and that it is non-refundable.

### Customer Loyalty Program

Customers utilizing Bertie Heating & Air Conditioning's twice-a-year maintenance service agreement earn a 1% discount off the purchase of a new HVAC system for each consecutive year that they remain our customer.

We wish to provide the highest of professionalism and quality service along with the best customer assurance policy in the industry. Our maintenance warranty is:

1. Compare our warranty to our competitors. Our parts are carefully selected so that we warrant the parts we install to be free of defects for one full year.
2. Drain lines are warranted to be free of blockage for 30 days after service.
3. In any instance in which Bertie Heating & Air Conditioning may be liable for damages resulting from this agreement, the Customer understands and agrees that the associated damages are limited to the amount paid by the Customer for the services rendered. The Customer further understands and agrees that Bertie Heating & Air Conditioning is not responsible in any manner whatsoever for claims arising out of or related to this agreement pertaining to moisture or growth related damages to persons or property.